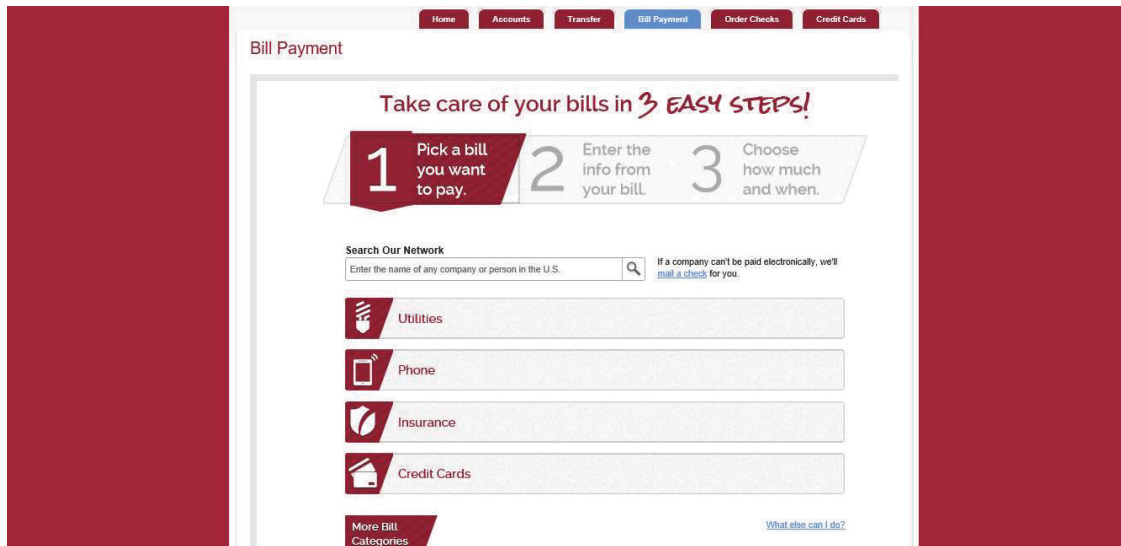
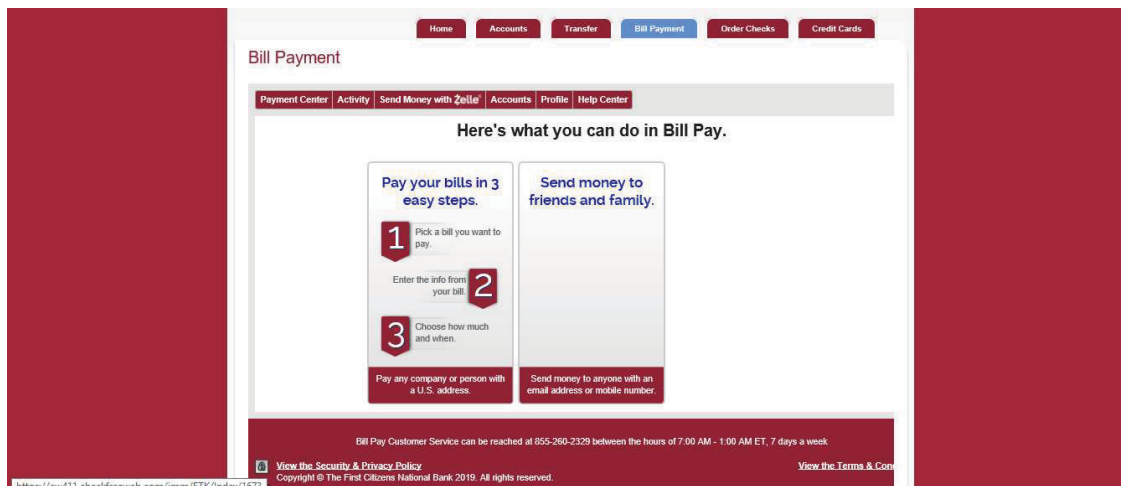


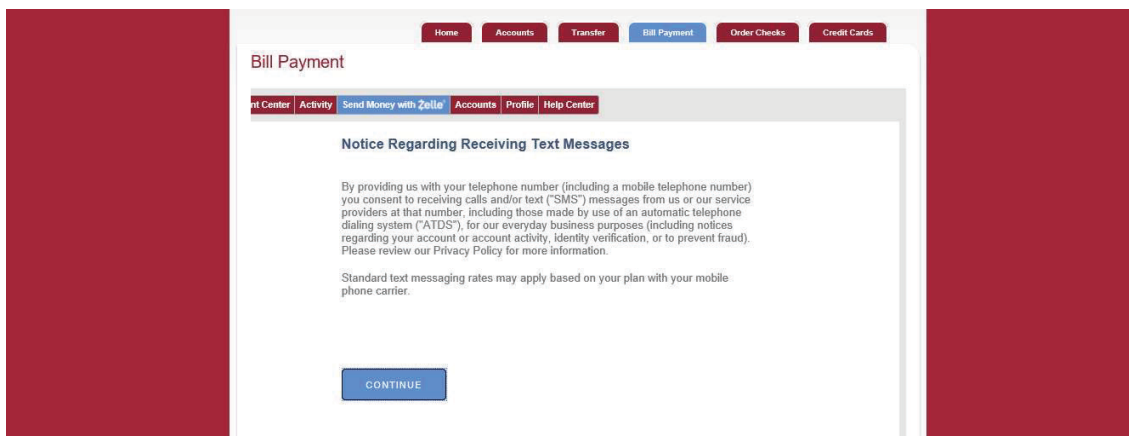
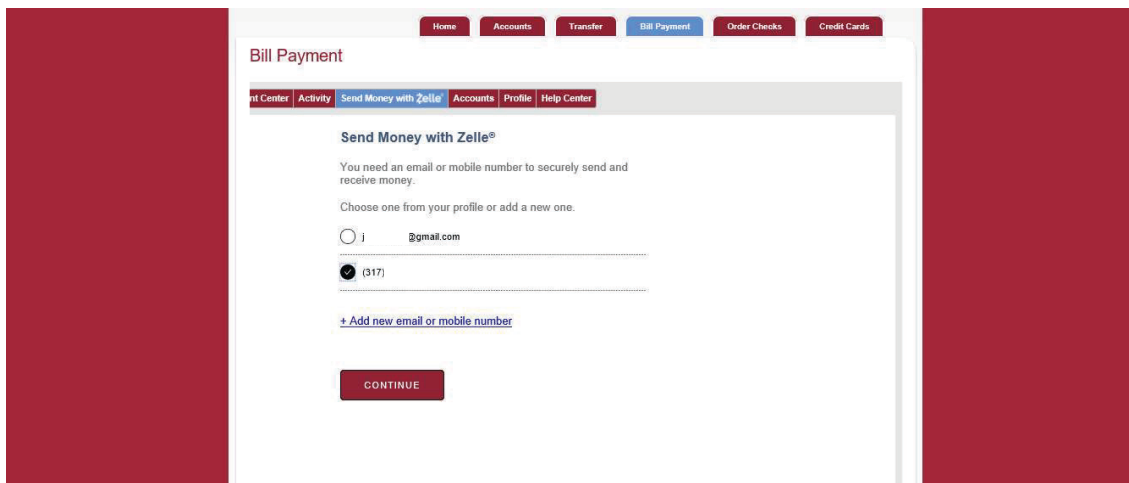
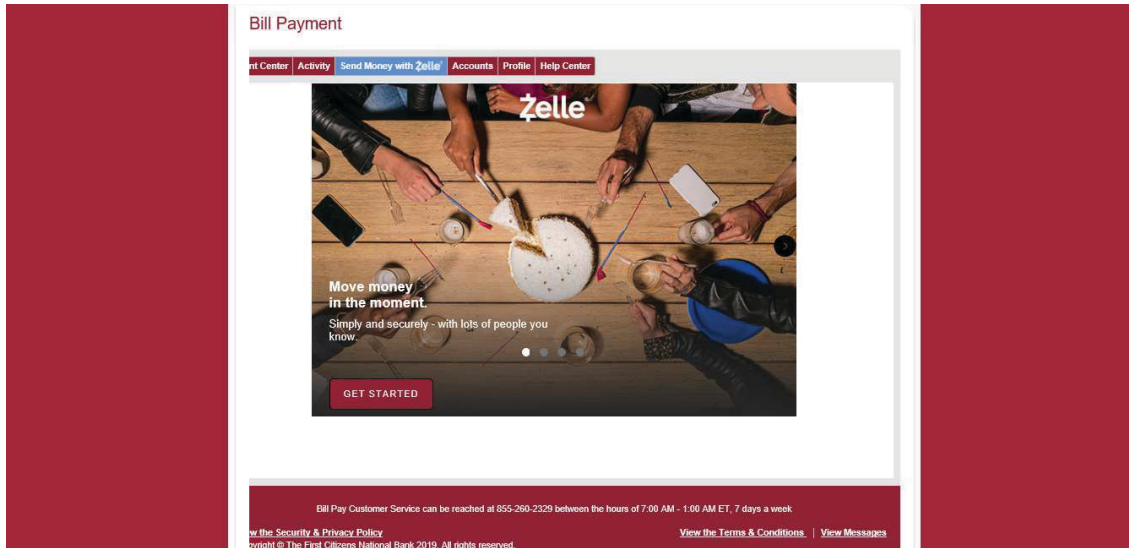
3. The first screen allows you to easily search for vendors/billers that you might do business with. This is where you can begin setting up payments to those billers.



4. However, to get beyond the initial screen to get to Zelle enrollment click the “What Else Can I do” link in the bottom right. After your initial login, you will see a screen similar to below with a set of BillPayment tabs such as “Payment Center”, “Activity”, etc. To enroll in Zelle click the “Send money to friends and family” icon or the “Send Money with Zelle” tab



5. You will now begin the Zelle enrollment process. Follow the prompts outlined in the screens below:



Bank ... x

Send Money with Zelle®

To receive payments sent to (317) [redacted] enter the 6-digit verification code.

267275


[Resend by text](#) [Resend by voice](#)

BACK **VERIFY**

Bill Pay Customer Service can be reached at 855-260-2329 between the hours of 7:00 AM - 1:00 AM ET, 7 days a week

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Bill Payment

[Account Center](#) [Activity](#) [Send Money with Zelle®](#) [Accounts](#) [Profile](#) [Help Center](#)

Send Money with Zelle®

Here's the account for sending and receiving money in Zelle.

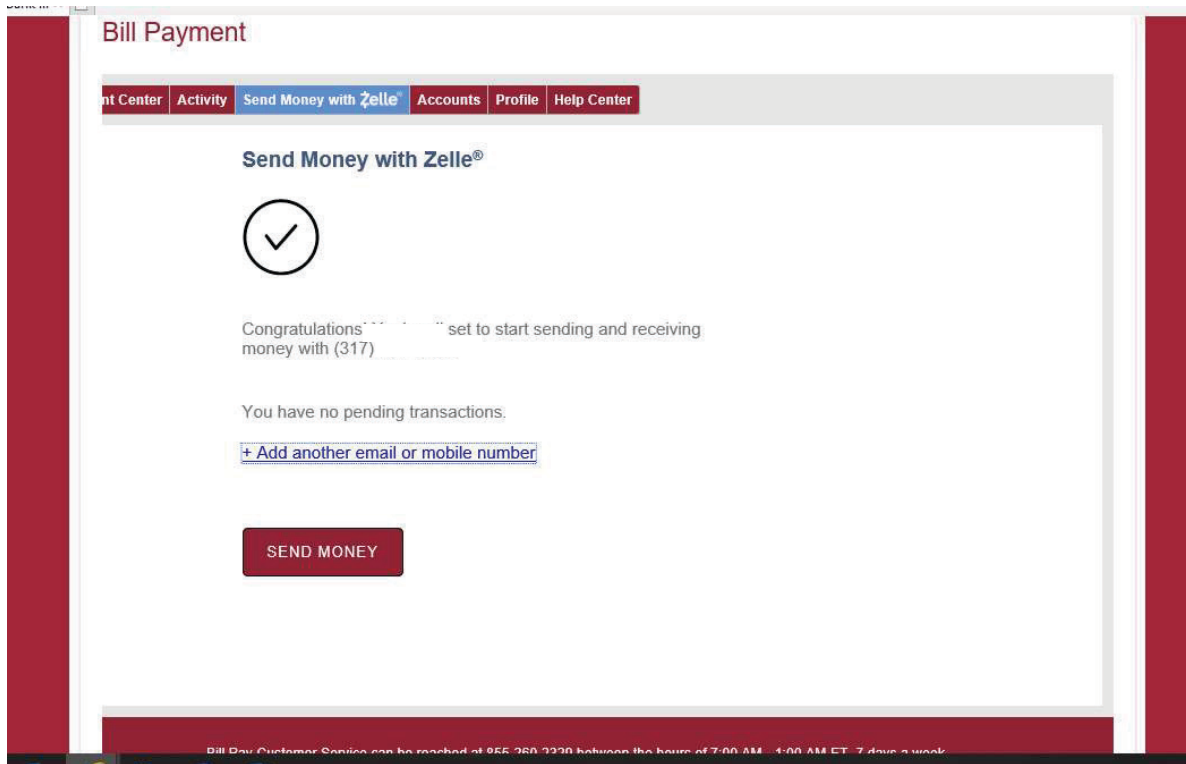
The First Citizens National Bank, XX

CONFIRM ACCOUNT

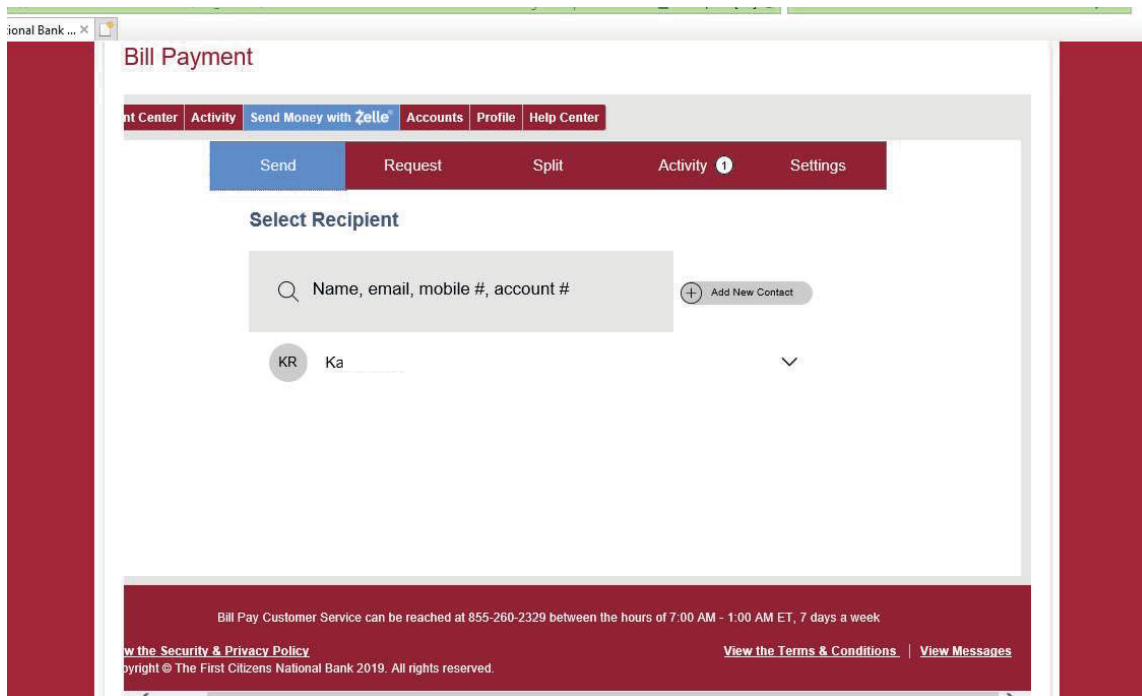
Bill Pay Customer Service can be reached at 855-260-2329 between the hours of 7:00 AM - 1:00 AM ET, 7 days a week

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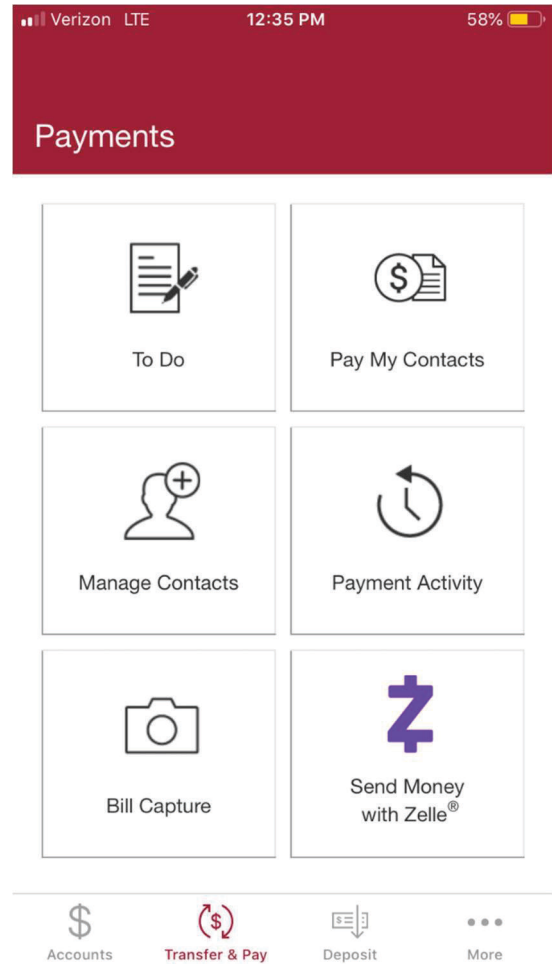
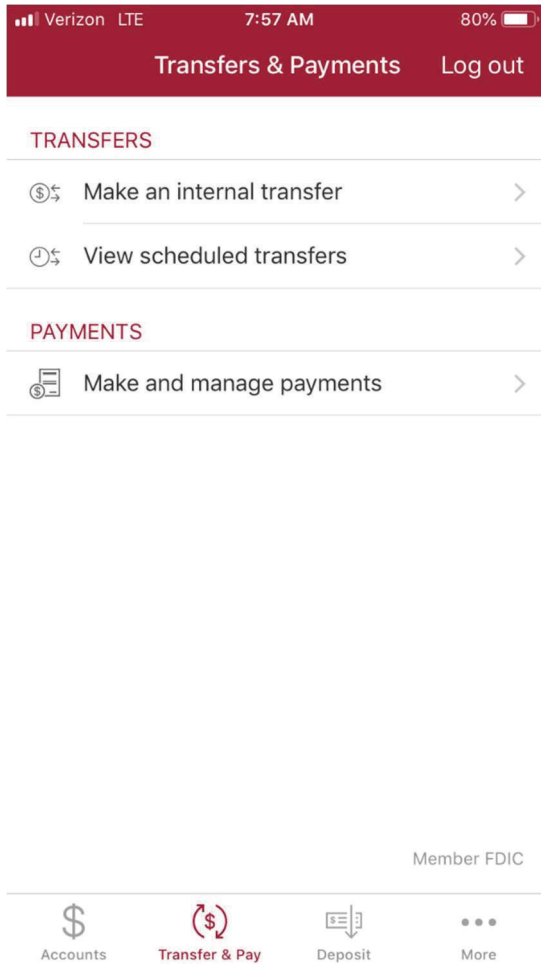


6. Once the enrollment steps are complete, you can start adding contacts and sending or requesting money from those contacts. You are all set with Zelle!

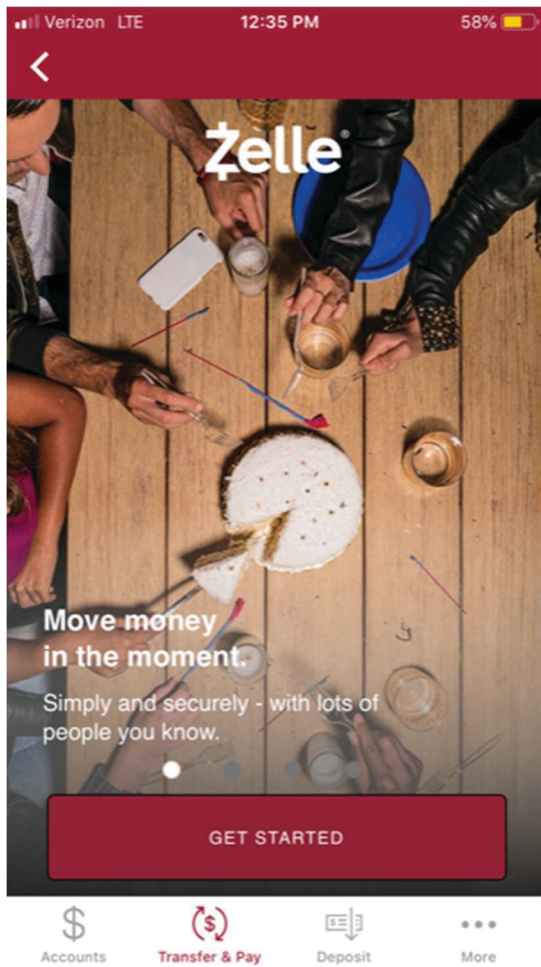


ENROLLING IN ZELLE VIA MOBILE BANKING

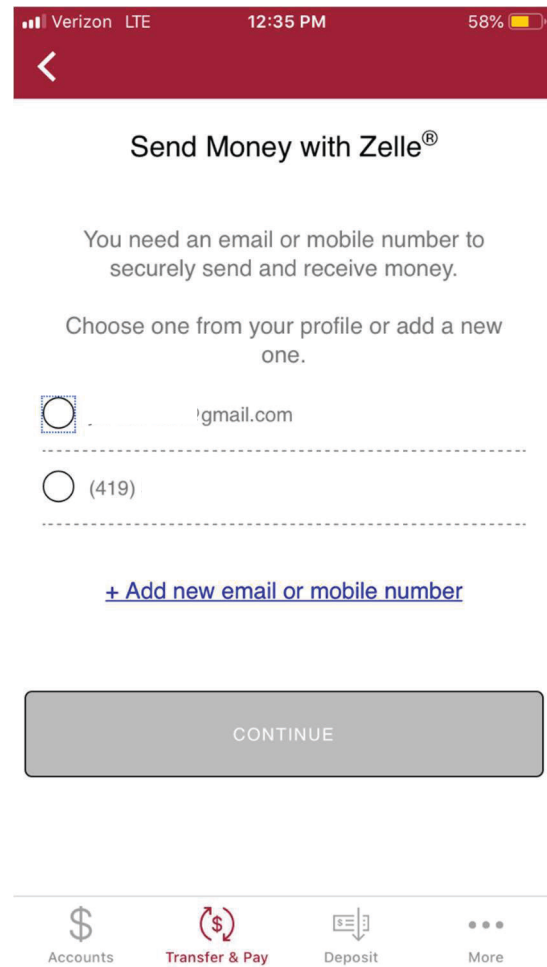
1. Login into your FCNB mobile banking and click the “Transfer and Pay” icon. If the icon only says “Transfer” then then you are not yet enrolled in BillPay and will need to do so via Online Banking (see previous instructions).
2. Click the “Send Money with Zelle” icon. All other icons on this screen are related to BillPay only, not Zelle.



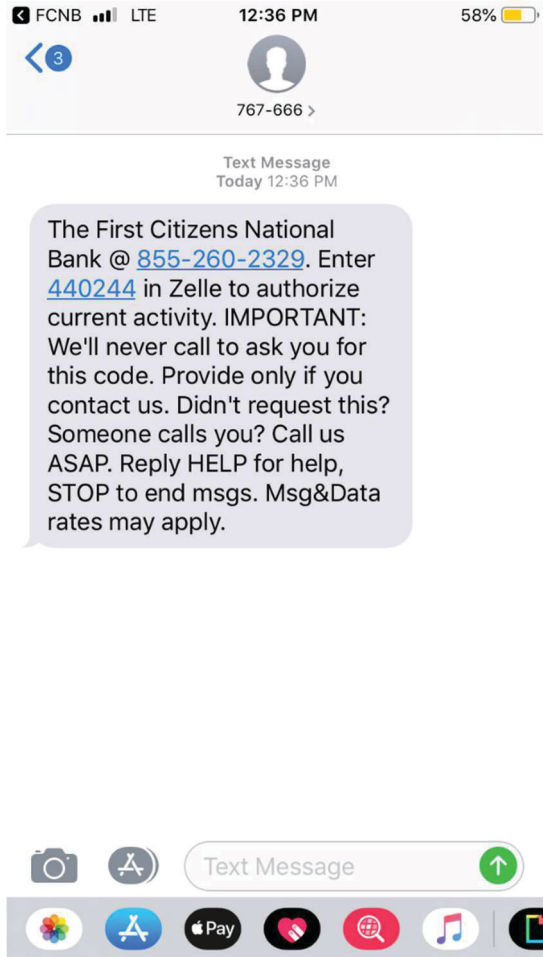
3. Follow the enrollment steps



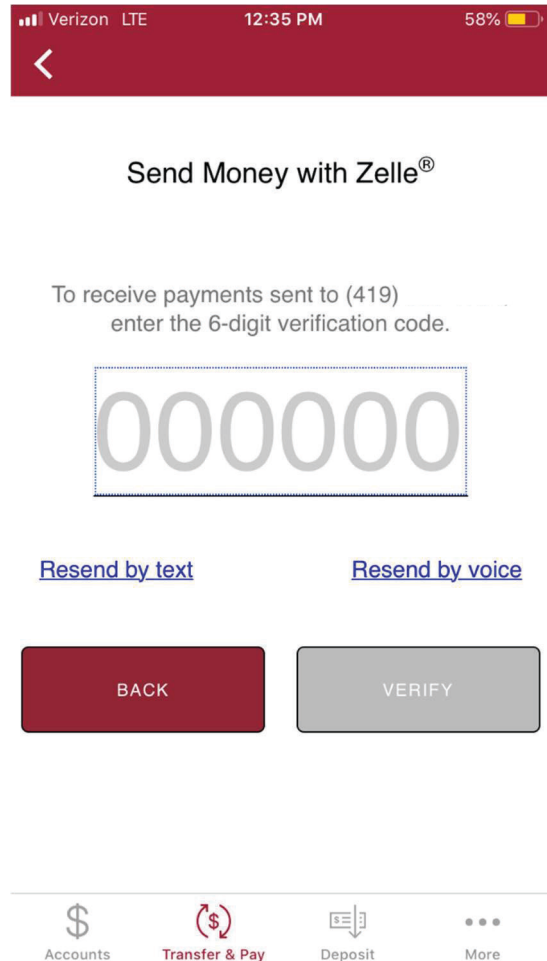
4. Follow the enrollment steps



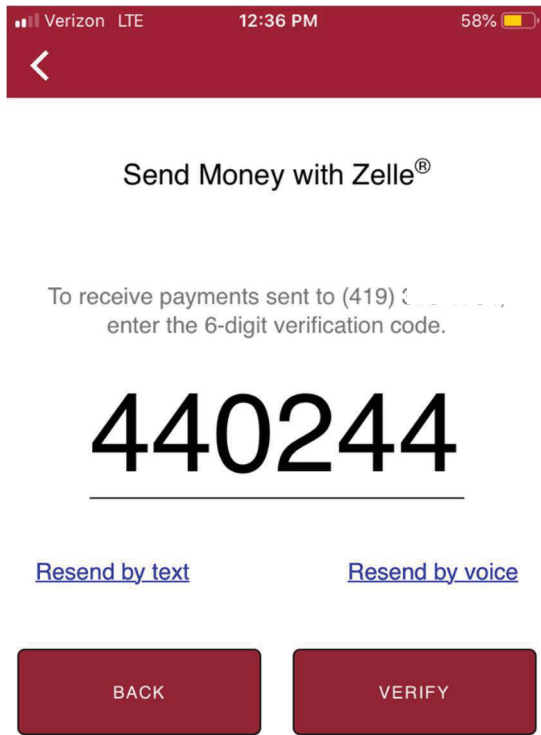
5. Follow the enrollment steps



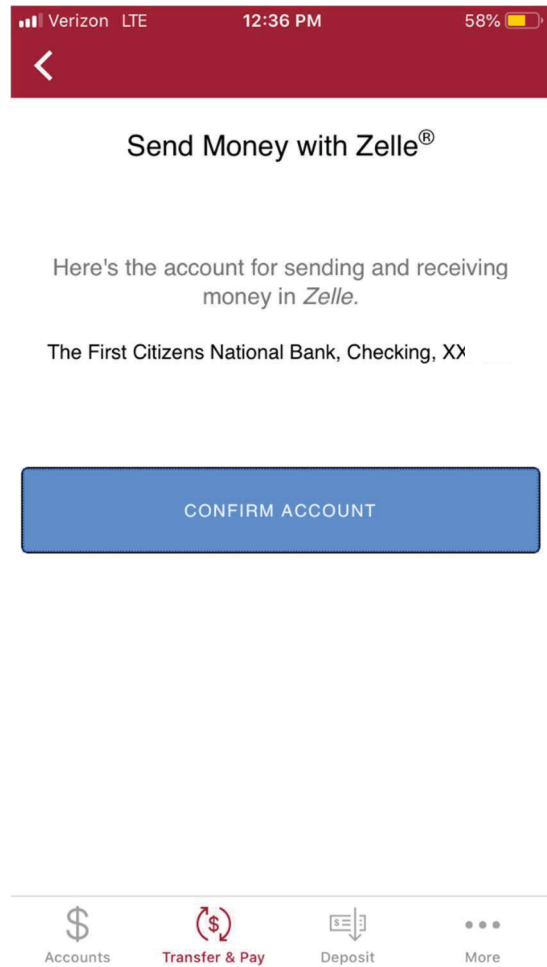
6. Follow the enrollment steps



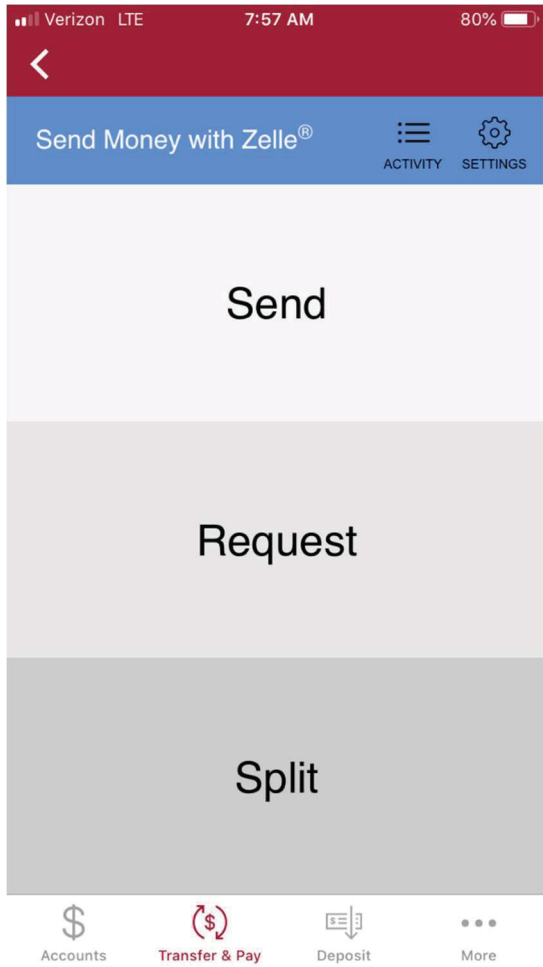
7. Follow the enrollment steps



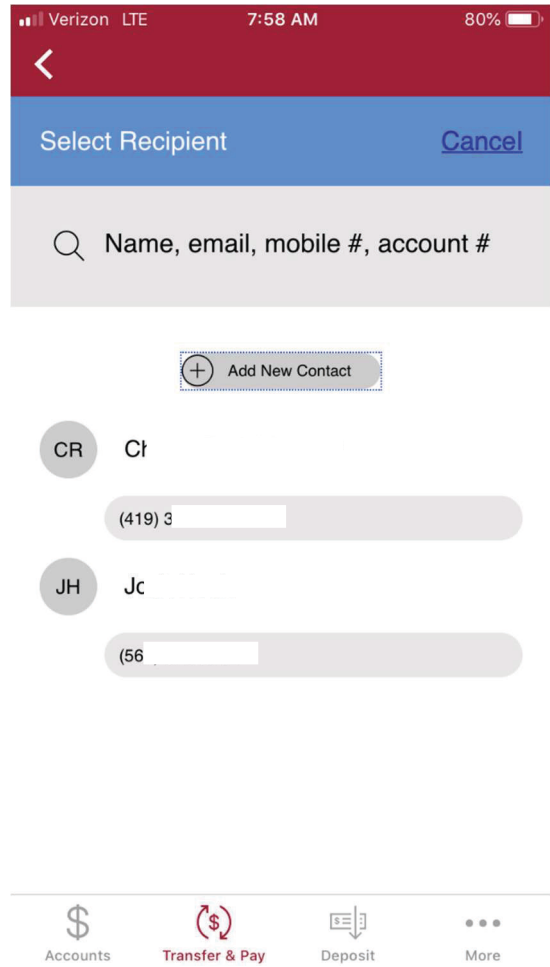
8. Follow the enrollment steps



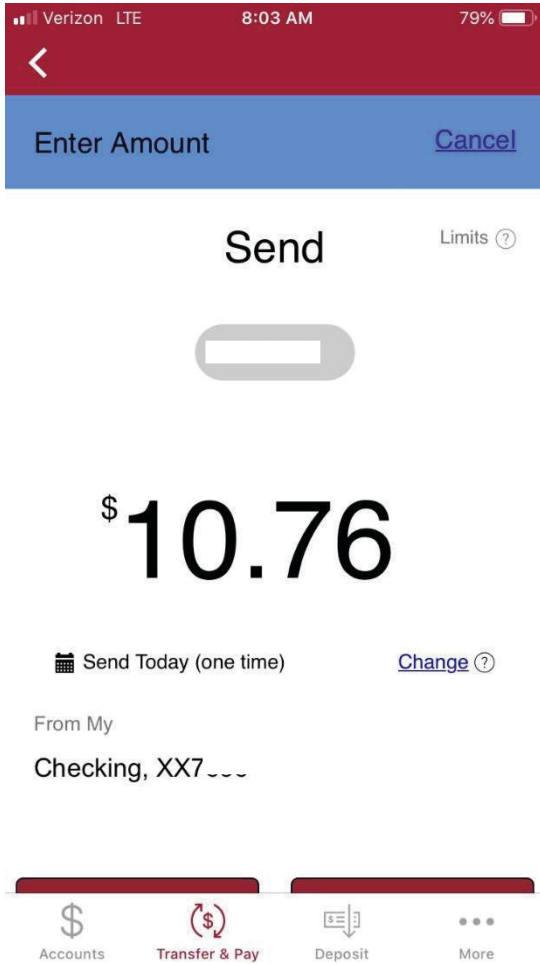
9. Once enrolled, click “Send” to fund money



10. Choose an existing contact or add a new one. Using the receivers email address or cell phone number is recommended rather than bank account information.



11. Once your contact is selected, enter how much money you want to send and complete the transaction.



12. You can also request money from an individual using “Request” or from multiple people using the “Split” functions.

